

Terms of Service for Cape Town Tutors

Welcome

Welcome to Cape Town Tutors, your destination for professional tutoring services in Cape Town, South Africa. By accessing our services, you agree to comply with these Terms of Service. Please review them thoroughly.

Description of Services

Cape Town Tutors offers personalized tutoring for individuals and groups across various disciplines including Mathematics, Sciences, Languages, and Humanities. Our skilled tutors are committed to delivering exceptional educational support tailored to each student's unique needs.

Scheduling and Cancellations

- Scheduling: Sessions are arranged to accommodate the student's requirements, available in person or online.
- Cancellation Policy: To cancel or reschedule a session, a minimum notice of 24 hours is required. Failure to provide timely notice will result in the full charge of the session.
- No-Shows: Absence without prior notification (no-show) will be charged at the full rate of the scheduled session.

Payment Terms

- Fees: Payment is required in advance for each session. We accept cash, EFT, and credit card payments.
- Fee Changes: Rates are subject to change, but any modifications will be communicated in advance.

Refund Policy

Missed or cancelled sessions are non-refundable. However, we endeavor to accommodate rescheduling in the case of emergencies or unforeseen circumstances.

Code of Conduct

Both tutors and students are expected to maintain professionalism and respect in all interactions. Discrimination, harassment, or inappropriate conduct will not be tolerated and may result in termination of services.

Limitation of Liability

Cape Town Tutors shall not be liable for any indirect damages resulting from the use of our services. Academic outcomes are influenced by multiple factors beyond our direct control.

Intellectual Property

All materials provided remain the intellectual property of Cape Town Tutors and are

subject to copyright laws. Reproduction or distribution without explicit permission is prohibited.

Privacy Policy

We are committed to protecting the privacy of our students and tutors, adhering to data protection laws, and not disclosing personal information without consent.

Governing Law

These Terms of Service are governed by the laws of the Republic of South Africa. Any disputes will be resolved under these laws.

Modifications

Cape Town Tutors reserves the right to alter these Terms of Service. Changes will be effective immediately upon posting on our website.

By using our services, you acknowledge and agree to these terms. For any inquiries, please contact us directly.